

Thomas M. Clayton Esq.  
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November 4, 2009

Mr. David Perkins  
Classic Air Conditioning Inc.  
3825 Julington Creek Rd. Suite 1  
Jacksonville, FL 32223

RE: Classic Air Conditioning Inc. HVAC Service Order 1543 dated 10-10-09

Dear Dave,

On behalf of my wife, Susan and myself, we want to thank you, Mark and Richard for the outstanding job you did on installing our new HVAC system.

I have been practicing construction law for over twenty five (25) years. Over that period of time, I served over a decade as in-house counsel for the construction divisions of Firestone and BF Goodrich and worked with hundreds of contractors. I have never dealt with a more professional contractor than Classic Air Conditioning Inc.

The quality of your work is excellent and we truly appreciate your attention to every detail. You arrived everyday on time, completed the job in a timely fashion, and kept the work area clean and well organized. We also appreciate your fine customer service, and thank you for the time you spent teaching us on how to operate the various features of the new system.

It is rare to find a company so passionate about its business. Please feel free to use us as a reference. We would highly recommend you to our friends and relatives.

Thank you again for a superb job. We wish you and Classic continued success.

Best Regards,



Thomas M. Clayton